

# Safetech Customer Care



## Safetech products. Safe in our care.

Your choice of equipment supplier is important, and you take the time to carefully evaluate and choose the best provider.

Quality, value, performance and safety all help determine who you finally select.

Choice of service and maintenance supplier is no different and equally as important. A great product can be ruined by inadequate and inexperienced service providers. As equipment becomes more complicated there is an increasing need for service groups to possess mechanical, hydraulic, electrical and controls expertise as well as access to experienced engineering support.

### Safetech Customer Care provides all of this and more!



When you use Safetech Customer Care you get a network of trained service technicians backed by the engineering team that designed and manufactured your equipment.

You will speak to our friendly Melbourne based service coordinators who also have extensive product knowledge.

No other company comes close to offering such comprehensive support for Safetech products.

Our focus is our equipment. So you can be sure we will always know how to look after you.

21 Lionel Road, Mt Waverley, 3149  
t: 1800 674 566, option '2'  
e: service@safetech.com.au

 **SAFETECH™**  
Servicing customers across Australia and New Zealand

# Safetech Servicing



## Scheduled servicing agreements for peace of mind

- Safetech will track & schedule when your equipment is due for service.
- A full service history ensures correct diagnosis and management of your product.
- Receive priority attendance to any breakdowns / call outs.
- Receive a 10% Discount on the total of any invoice for a breakdown / call out attendance.
- Intervals to match your usage



Emergency Support



Priority Callout



Full Service History



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